

WC Docket 14-93, Connect America Fund Phase II Challenge

- Starcom, Inc. in Iowa

Per the National Broadband Map data, Starcom, Inc. (d/b/a Starnet) claims to offer voice service in 199 Census Blocks in Heartland Telephone Company Serving Areas. The Holding Company for Starcom, Inc. is River Valley Telecommunications Coop (a subsidized wireline ILEC). On its website page for Wireless High Speed Internet (included in Starcom attachment), Starnet states..."...provides high speed Wireless Internet to an area within 40 mile radius of Fairmont, Minnesota..." Heartland only has two exchanges in its footprint that are within the 40 mile radius of Fairmont and these exchanges are over 35 miles from Fairmont. Using an external site (www.broadbandnow.com), the coverage area for Starnet does not include the two exchanges within 40 miles (or any of Heartland's exchanges), and the communities listed as covered do not include any of Heartland's communities. The Starnet website also does not state any information regarding a voice service offering over their wireless product. There is absolutely no indication on the website that digital phone service is included in its pricing options. If there is indeed such a service offered (no real way of knowing this based on the website), then number portability should be a viable customer option to keep their current telephone number. Given this option, Heartland should expect some level of porting activity in the CBs and should see port outs to this company in its internal porting data. Based on the Company Porting data from 2013 through 2014 (y-t-d), Heartland has yet to see any porting activity to StarCom (or Starnet, or River Valley Telephone). Heartland has solicited GeoResults to try to obtain wireline, fixed wireless, and mobile wireless portability status for customer telephone numbers inside the CBs in question. An attachment describing the GeoResults effort is included in this filing. Based on the GeoResults data, a multitude of the CBs that Starcom claims to offer voice service to have little (from 0% to 10% for residential and business locations found) porting activity and based on company porting data, there is no evidence that any of that activity is related to StarCom customers. Additionally, according to the FCC website list of Form 477 filers (see StarCom attachment), StarCom is listed as a Non-ILEC that provides only broadband service. The section for Part II VoIP service is unchecked. Also, Heartland also questions the affiliate of a subsidized ILEC as being eligible to purport itself as being unsubsidized in a competitor area.

Finally, In order for StarCom to provide the service, it must build facilities to Access Points in the ICTC footprint. To this date, Heartland has yet to receive any orders for any circuits to these "potential" access points, furthering the notion that StarCom has yet to build any facilities in Heartland's footprint.

Based on the evidence referred to above, Heartland Telephone Company challenges the competitive presence of StarCom, Inc. in the CBs listed on the form 505.



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Wireless High-Speed Internet

as low as
\$29⁹⁵
/ month*

Affordable + Local Wireless Services

StarNet provides High Speed Wireless Internet to an area within a 40 mile radius of Fairmont, Minnesota. StarNet also operates a tower out of Estherville, IA to service that community better for Internet service.

Online Payment



Pay Your Bill Anytime, Anywhere

2 Ways To Save

- ✓ Pay for your Internet service 1 year in advance and receive one month FREE. Pay for 11 months and get the 12th month FREE.
- ✓ Sign up for ACH (Automatic Bank Payment) by using your checking or savings account or debit or credit card and receive \$2 a month off your bill.

 find us on
Facebook



40 mile radius with StarNet's High Speed
Wireless Internet

River Valley Telecommunications Coop
105 E. Roberts Ave., PO Box 250
Grattinger, IA 51342
Phone: 712-859-3300
Fax: 712-859-3290
[site administration](#)





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River Valley Telephone Coop
106 E. Robins Ave. PO Box 250
Grattinger, IA 51342
Phone: 712-859-3500
Fax: 712-859-3230

[site administration](#)



Speeds & Rates

Standard Rates (New Rates Effective 3-1-2013) Higher speeds not available at all locations

Download

512kb

1Mb

3Mb

5Mb

7Mb

Upload

256Kb

512Kb

512Kb

1Mb

2Mb

Monthly Service

Price

\$29.95

\$39.95

\$59.95

\$89.95

\$109.95

Account Features

Email

5 Total Email Accounts / 10MB Each!
IMAP, POP3, or Webmail Access
Virus and SPAM Scanning

Basic Showcase

20MB for Your Website
No netINS Pop-ups or ads
CGI Scripting, Javascript, PHP, Perl
UNIX Shell Access
Available Upon Request

Free Tech Support

Searchable FAQ
Email Support
Live Chat with Technician
24 Hour Call Center

USENET Access

Access to thousands of newsgroups

Monthly fee includes connection to the Internet as well as use of Starcom's antenna, transceiver and modem equipment. (Starcom retains ownership of our equipment) Customer is responsible for their computer equipment as well as any computer cable or coaxial cables upon installation.

Customer must provide credit reference to Starcom or a \$100 deposit will be required for the equipment.

Open Internet Policy



FCC Form 477 Filers, State Level, as of June 30, 2013 (as submitted in filings made or revised as of May 29, 2014)

State	Affiliate Name *	FRN	Filing Company Name	ILEC or Non-ILEC	Broadband Part I	Local Exchange Telephone or Interconnected	Mobile Local Telephone
						VoIP Part II	Part III
Iowa	River Valley Telephone Coop.	0003730959	River Valley Telephone Coop	ILEC	X	X	-
Iowa	River Valley Telephone Coop.	0003730900	Starcom, Inc.	Non-ILEC	X	-	-
Minnesota	River Valley Telephone Coop.	0003730900	Starcom, Inc.	Non-ILEC	X	-	-

* Affiliate Name is used to include all entities under common ownership or control. Lists compiled for earlier Form 477 filings used the term Filing Holding Company Name or Common-Control Name.

[broadbandnow \(http://broadbandnow.com\)](http://broadbandnow.com)

STARNET

Enter your zip code below to see if broadband internet from Starnet is available in your area.

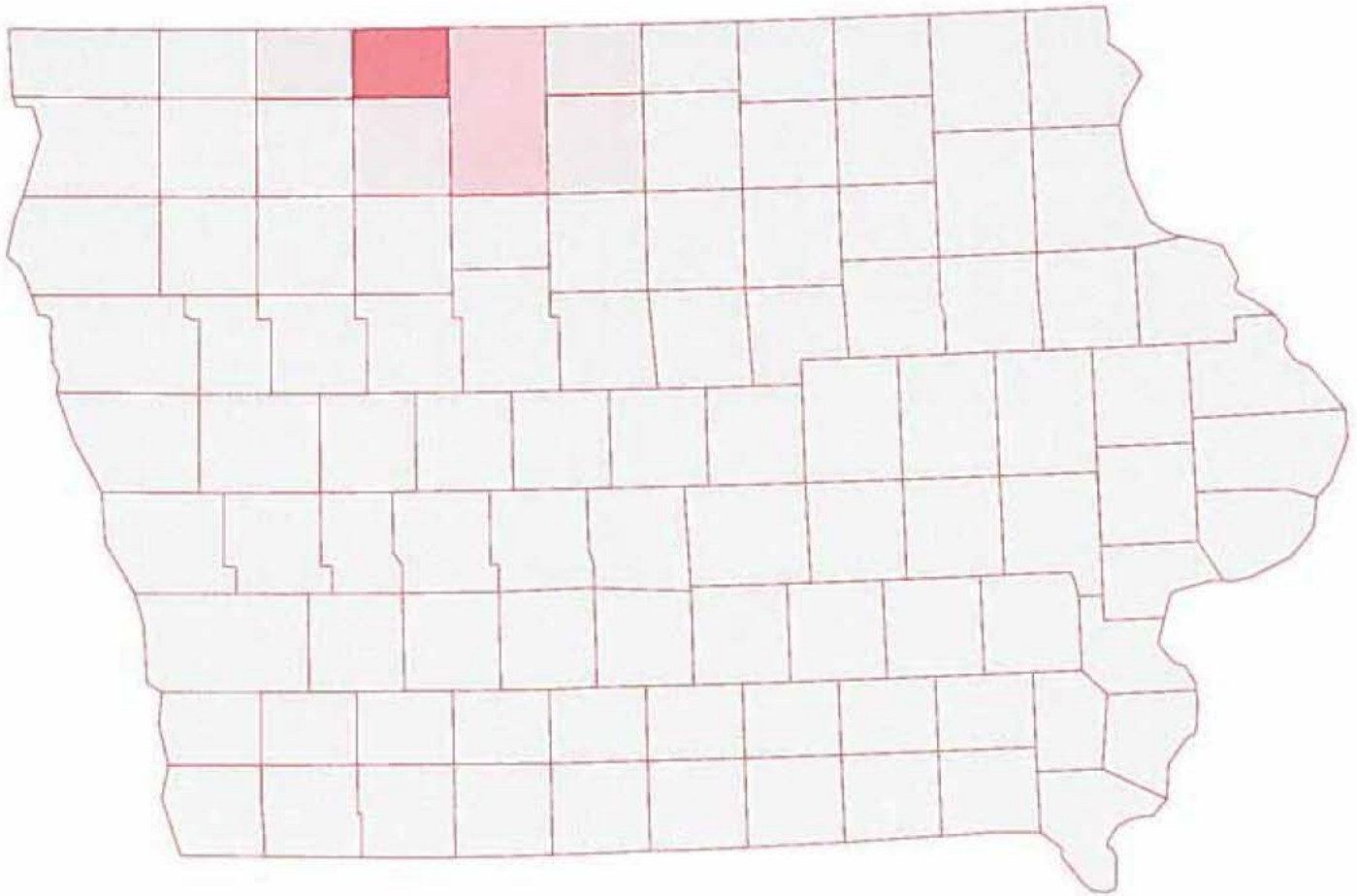
Overview



Starnet offers [fixed wireless internet service \(/Fixed-Wireless\)](#) to an area covering over 48,000 people. It is available only in Iowa and Minnesota.

Starnet Coverage Map

[<< Back to US Map](#)



[Embed this map.](#)

Top Areas Served

FAIRMONT (/MINNESOTA/FAIRMONT)

SPIRIT LAKE (/IOWA/SPIRIT-LAKE)

ESTHERVILLE

ALGONA (/IOWA/ALGONA)

BLUE EARTH

JACKSON

MILFORD (/IOWA/MILFORD)

States Served by Starnet - Fixed Wireless

State	Population Covered	Max Advertised Speed
Iowa (/Iowa)	14,611	3.0+ mbps
Minnesota (/Minnesota)	33,620	6.0+ mbps

Cities and Towns Starnet is Available

Algona, IA	Armstrong, IA	Arnolds Park, IA	Ayrshire, IA
Bancroft, IA	Bode, IA	Britt, IA	Buffalo Center, IA
Burt, IA	Corwith, IA	Curlew, IA	Cylinder, IA
Dolliver, IA	Emmetsburg, IA	Estherville, IA	Fenton, IA
Forest City, IA	Graettinger, IA	Kanawha, IA	Lakota, IA
Laurens, IA	Ledyard, IA	Leland, IA	Livermore, IA
Lone Rock, IA	Lu Verne, IA	Mallard, IA	Milford, IA
Ottosen, IA	Rake, IA	Ringsted, IA	Rolfe, IA
Ruthven, IA	Scarville, IA	Spirit Lake, IA	Superior, IA
Swea City, IA	Terril, IA	Thompson, IA	Titonka, IA
Wallingford, IA	Wesley, IA	West Bend, IA	Whittemore, IA
Woden, IA	Alpha, MN	Amboy, MN	Bingham Lake, MN
Blue Earth, MN	Bricelyn, MN	Butterfield, MN	Ceylon, MN
Comfrey, MN	Darfur, MN	Delavan, MN	Dunnell, MN
Easton, MN	Elmore, MN	Fairmont, MN	Frost, MN
Garden City, MN	Good Thunder, MN	Granada, MN	Heron Lake, MN
Huntley, MN	Jackson, MN	Janesville, MN	Jeffers, MN
Kiester, MN	La Salle, MN	Lake Crystal, MN	Lakefield, MN
Lewisville, MN	Madelia, MN	Mapleton, MN	Minnesota Lake, MN
Mountain Lake, MN	Northrop, MN	Odin, MN	Ormsby, MN
Pemberton, MN	Saint James, MN	Sherburn, MN	Trimont, MN
Truman, MN	Vernon Center, MN	Welcome, MN	Wells, MN
Windom, MN	Winnebago, MN		

Note: To find out if you can get Starnet broadband in your area, make sure to use our zip search or check directly with the provider. This list is not necessarily definitive.

[Link http://broadbandnow.com/Starnet](http://broadbandnow.com/Starnet)

Last Updated on 10/15/2014

[Home \(http://broadbandnow.com\)](http://broadbandnow.com) [Fixed Wireless \(/Fixed-Wireless\)](#)

[Fixed Wireless Providers \(/Fixed-Wireless-Providers\)](#) [Starnet \(http://broadbandnow.com/Starnet\)](http://broadbandnow.com/Starnet)

Starnet

